ARS iCloud Accounts

Demo iCloud accounts for FOH devices

May 2016

Tags	iCloud, demo, ARS, Retail Technology

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ARS iCloud Accounts

We have created individual iCloud accounts for all FOH devices. Individual accounts for each device are needed to provide unique demo environments.

Account Names

All demo ARS account names have two sections, the store number and the host (demo device) number with a period "." separating them.

ars###.xx@icloud.com

- ### is the three-digit store number, with leading zeros.

- xx is the two- to three-digit host number.

Depending on your store size, the following range of accounts exist:
00 → 99 and 500 → 599 or
00 → 150 and 500 → 650

The host number includes a leading zero for values 00 → 09.

Examples

- ars001.01 is the iCloud account for Mac 01 at Glendale.

- ars075.501 is the iCloud account for iPhone 01 at San Francisco.

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Passwords

All iCloud accounts for each store have the same password though each store's password is unique. Passwords are available on pass.apple.com which is accessible from BOH Macs and provides current FOH Demo credentials in one central and easily accessible location.

Do not change the password for an ARS account.

If an iCloud account becomes compromised, or is unable to sign in, re-sign in to the problematic device using another host account. A member of management or the Visual team must immediately inform Retail Technology by emailing retailtechnology@apple.com with the account name and details about the error encountered so the account's issue may be resolved.

Setup

Refer to the iOS Demo document for iCloud setup instructions for iOS devices and the Mac Demo document for setup instructions on Macs.

Usage

- Host numbers 00 → 99 (or 150) are primarily used for FOH Mac demo computers and host numbers 500 and above are primarily for FOH iOS demo devices.

- An exception to this is multilingual stores: Host numbers 00 → 99 (or 150) should be used for language A and host numbers 500 and above for language B.

- Use the store iCloud accounts on demo device units only.

- Do not use the same iCloud account on more than one device unless specifically instructed to do so for a particular demo or workshop.

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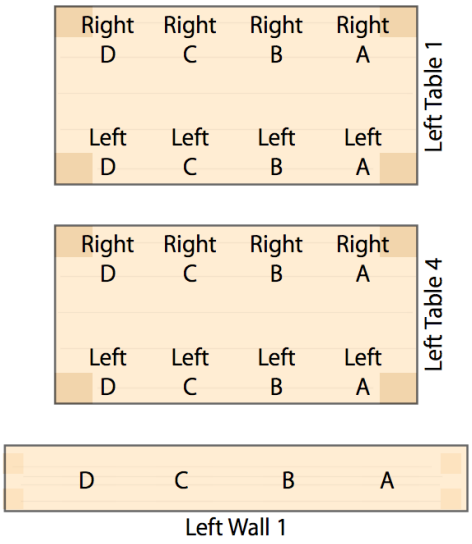
- Share iCloud account information only with team members who perform imaging tasks and those with a valid business reason for using it.

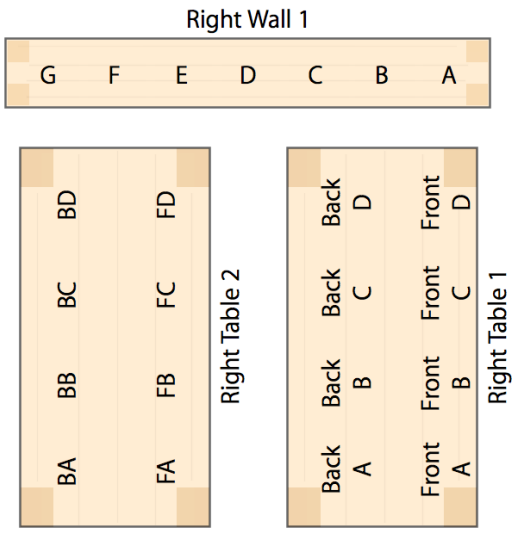
- Do not share the iCloud account information with customers.

iCloud Maps

iCloud maps are a method to keep track of which accounts are being used and in which location so as to not duplicate accounts.

- The iCloud map is a map of your FOH with the fixture locations, device positions, and corresponding host numbers added. All locations and positions are standardized to match what is entered in Rio. The figures below show location and position standards where the front of the store is to the right.





- Positions on tables are to be labeled as follows depending on the orientations of the table:
  RA → RZ or LA → LZ for Right or Left
  FA → FZ or BA → BZ for Front or Back

- Positions on walls are simply A → Z

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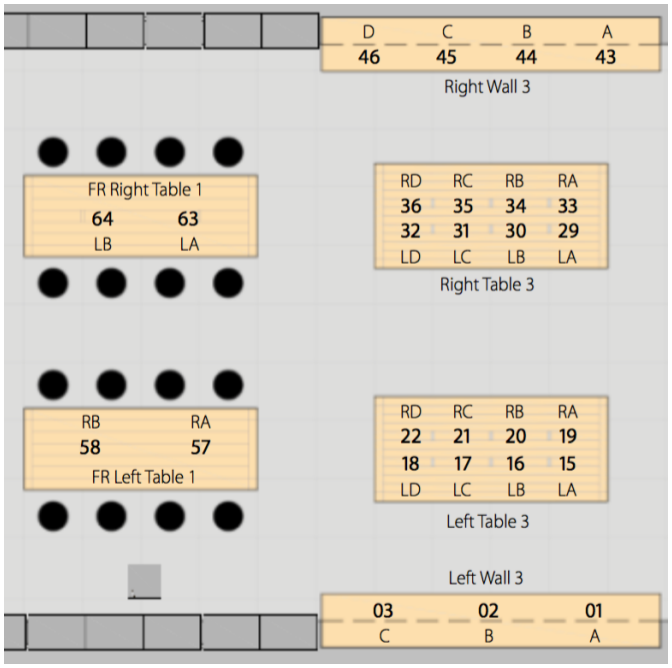
Best Practices

- Allocating a fixed number of accounts per fixture will help minimize extra work in the future as more touchpoints may be added to a single fixture. In doing so, all host accounts on a fixture can stay in



numeric order without impacting the host accounts on other fixtures.

- Note any other accounts in use that may not be permanently in FOH such as those being used on workshop devices to prevent any conflicts.

Questions regarding ARS accounts should be directed to Retail Technology by emailing retailtechnology@apple.com.

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